#### 14 STEP MODEL TO HEAL UNKNOWN HURTS

#### 1. WARM UP-- "I PURPOSE TO . . . "

EMOTION--HEART

- 1. To be like Christ as ultimate goal
- 2. To seek ways I am not like Christ
- 3. To apply "Log & Speck Principle"
- 4. To "Walk in the Spirit by Spiritually Breathing
- 5. To "Transfer Rights & Focus on Responsibilities
- **6.** To "Emotionally Respond"

## PERSON 1

**2. ASK:** "Is there a way I have hurt you that I have not fully resolved?"

4. DISCERN: "God, have I failed to show perfect Christlike love?" Truth GOD Error

#### PERSON 2

## 3. SPEAK TRUTH IN LOVE

"I felt like my "... when you "...it would have meant a lot to me if you would have need for ... shown a little more . . . (INSERT 1 OF 12 (INSERT 1 (INSERT 1 OF 49 CHARAC-SPECIFIC / NEEDS) TER QUALITIES) **MEMORABLE HURTFUL** ... which means ... ... was not met. EVENT) (QUOTE DEFINITION OF CHARACTER QUALITY.)

## 5. UNDERSTAND:

1st clarify the Event: "Are you referring to the event where . . . ?"

2<sup>nd</sup> clarify which of 12 Needs: "Are you saying your need for was not met?"

3rd clarify which of 49 Character Qualities: "And you wish I would have shown a little more which means ?"

**6. VALIDATE:** "I can see how that would have hurt you, I would feel the same way if . . . '

about how that made you feel?"

## 12 NEEDS

## 49 CHARACTER QUALITIES

- 1. Acceptance
- 2. Admonition
- 3. Affection
- 4. Appreciation
- 5. Approval
- 6. Attention
- 7. Comfort
- 8. Encouragement 9. Instruction
- 10. Respect
- 11. Security
- 12. Support

- 1. Alertness 2. Attentiveness 3. Availability 4. Boldness
- 5. Cautiousness
- 6. Compassion 7. Contentment
- 8. Creativity
- 9. Decisiveness
- 10. Deference
- 11. Dependability
- 12. Determination
- 13. Diligence
- 14. Discernment
- 15. Discretion
- 16. Endurance
- 17. Enthusiasm 18. Faith

- 19. Flexibility 20. Forgiveness
- 21. Generosity
- 22. Gentleness
- 24. Hospitality
- 25 Humility 26. Initiative
- 27. Joyfulness
- 28. Justice
- 29. Love
- 30. Loyalty
- 31. Meekness
- 32. Obedience
- 33. Orderliness
- 34. Patience

8. EXPRESS YOUR FEELINGS:

- 35. Persuasiveness
  - 36. Punctuality
  - 37. Resourcefulness
  - 38. Responsibility
- 23. Gratefulness 39. Reverence

  - 40. Security 41. Self-control
  - 42. Sensitivity
  - 43. Sincerity
  - 44. Thriftiness
  - 45. Thoroughness
  - 46. Tolerance
  - 47. Truthfulness
  - 48. Virtue
  - 49. Wisdom

(Talk about your *feelings* not their behavior)

# 9. EXPRESS MY FEELINGS (FOR PARTNER): "I feel sad that I hurt you . . .

**10. CONFESSION:** "God has helped me to see how wrong I was to ; would you please forgive me?"

7. REQUEST THEIR FEELINGS: "Tell me more

12. CHANGE / REPENTANCE: Prioritize change! "In the future I plan to do , would that resolve this?

13. CHECK RESOLUTION: "Did I fully resolve • this?"

## 11. CHOOSE TO FORGIVE:

"Yes I forgive you."

14. ZIG ZAG: "Was there anything I did or did not do that influenced you to do that?"

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